

Audience: Inpatient Virtual Providers and Nurses

Accessing Interpreter Services on Carts and Wall Mounts

This feature provides interpretation assistance for the forty languages listed below.



- 1. To request interpreter services for the visit, click the **Participants** button.
- 2. On the menu that appears, locate **Invite Interpreter**. In the dropdown menu under **Language**, select the language you need interpreted. Click the **Invite** button to submit your request for interpretation assistance.





3. A pop-up will appear confirming that the invitation has been sent. Click **OK**. A new participant window will appear in your current video session. Allow 30-45 seconds for the interpreter to join.



For training videos and tip sheets, visit https://it.houstonmethodist.org/telemedicine-training/

For issues, email the IT Service Desk at itsupport@houstonmethodist.org.

If you have an urgent issue, please call the IT Service Desk at 832.667.5600 and ask for the Virtual Health team to be paged.

