

Install Microsoft Intune on Personal iOS and iPadOS Quick Start Guide



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Houston Methodist requires Mobile Device Management (MDM) on any mobile device used to access HM email, mobile Epic applications (such as **Haiku** or **Canto**) and other applications that may contain patients' protected health information (PHI). This requirement protects patients' PHI, and you won't be able to access these applications on your device without installing MDM. MDM also ensures you have an updated iOS version installed and a device passcode.

Important

When you enroll your device, HM can't see your personal information. For more information and a list of what can and can't be seen, read <u>this Microsoft article</u>.

Before installing Intune, make sure your device is updated to the latest version. To check/update your device, go to Settings > General > Software Update and tap Download and Install. Note: iPhones 7 Plus or older can't receive the update, because they're no longer supported by Apple. If you're not on the latest version, you may receive this email.



Intune Installation Instructions

1. Go to the Apple App Store and search for "Intune Company Portal".



2. Tap Get.

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474K RATINGS 4.6 ****	AGE 4+ Years Old	CHART # 22 Business	DEVELOPE
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3. Swipe up from the bottom of the screen or tap the **Home** button (if your device has a **Home** button on the screen), find the **Comp Portal** icon and open it.



4. Enter your full HM email address. If you weren't assigned an HM email address, you can enter your HM user ID as an email address (e.g., <u>TMHXX@houstonmethodist.org</u>), then tap **Next**.

Important Note:

- You must use your HM email address or <u>username@houstonmethodist.org</u> to log in. **Intune** won't install if you don't use your Houston Methodist credentials.
- If you've been assigned an HM email address, you must enter it. *The HM user ID format won't work if you have an existing HM email address*.

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5. Enter your password, then click Sign In.



6. You'll be prompted to verify your identity through a Call, Text or the Authenticator app (if installed). The example below shows verification via the Authenticator app, where you'll receive a pop-up and will need to acknowledge that you're trying to sign in and enter number shown. If you receive the code via a Call or Text, enter the code when prompted.



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7. Once authenticated, Intune enrollment starts. Tap Begin.



8. Tap Continue to acknowledge review of privacy information.



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9. Tap Continue to download management profile.



10. Tap Allow to download the configuration profile onto the device.



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11. Once the **Profile** is downloaded, click **Close**.



12. Tap Continue.

Methodist
Set up Houston Methodist access
Set up your device to access your email, devices, Wi-Fi, and apps for work.
Review privacy information
Download management profile
 Install management profile
Checking device settings
Learn more
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Continue
Postpone

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13. The following screen explains how to install the **management profile** that was just downloaded to the device.



14. Swipe up from the bottom of the screen or tap the Home button (if your device has a Home button on the screen). Find the Settings app and tap it to open it.



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15.In S	ettings, go t	to Gene	ral (1)	, VPN &	Device	Manag	gement	t (2), M	anage	ment Pro	ofile (3).
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۹0)	Sounds & Haptics	>		iPhone Storage	9	>					
	Focus	>		Background Ap	op Refresh	>					
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8	Control Center	>		Fonts		>					
AA	Display & Brightness	>		Language & Re	egion	>					
	Home Screen	>		Dictionary		>					
	Accessibility	>									
-	Wallpaper	>		VPN & Device	Management	2 >					
	Siri & Search	>				-				_	

16.Tap Install.



17. When prompted enter your device's **passcode**.

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18. Tap Install.

3:44	ا ه کارو
Installing	Profile
Management Pro	ofile
Signed by IOSProfileSigning.ma Verified ✓	anage.microsoft.com
Description Install this profile to company apps	get access to your
Contains Device Enrollment C	hallenge
More Details	>
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Remove Downi	oaded Profile
Inst	all
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19. Tap Install (1), then Trust (2), when prompted.



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20. Tap Done on the Profile Installed window.



21. Go back to Intune Company Portal app and tap Yes, I installed the profile, and then click Continue on the next screen.



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22. Intune checks device settings and displays **four green checkmarks** if installation is successful. This may take a few minutes. Tap **Done**. Your device is now compliant and enrolled in Microsoft Intune Company Portal.

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Checking devi	ce settings	You're all s	set!	
Houston Methodist co policies. This may take	e a few minutes.	You should now devices, Wi-Fi,	have access to your email, and apps for work.	il,
		Review prive Download n Install mana Checking de Learn more	acy information nanagement profile igement profile evice settings	
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-			Done	

If Intune Doesn't Verify Your Device as Compliant

If your device is non-compliant, it may be due to your device not being updated to the latest iOS version, or your device doesn't have a passcode. Once you update those settings, by following the steps below, your device will be enabled for access.

- 1. Check your compliance status. Open Intune Comp Portal.
- 2. Tap Notifications.
- 3. Tap the red exclamation point next to the notification alert.
- 4. The **Update Device Settings** page will display what needs to be set for Intune to mark you as compliant. Tap **Check Settings**.
- 5. Intune will attempt to display what settings need to be updated for the device to be compliant. When corrected, tap **Check Settings** to verify.
- 6. If fully compliant, you will see this confirmation screen. Tap Done.

