

Telemedicine Workflow – Stratus

Audience: Hospital-Based Outpatient Departments and SPG/PCG Clinics


Accessing Interpreter Services

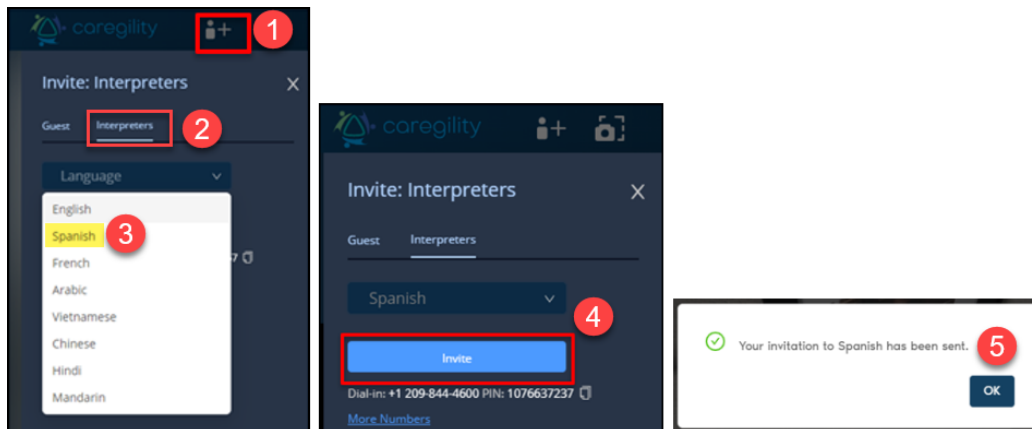
This feature provides interpretation assistance for the forty languages listed below.

Stratus Video Available Languages				
Ask your patients to indicate which language they speak.				
ASL American Sign Language	አማርኛ Amharic	العربية Arabic	Հայերեն Armenian	বাংলা Bengali
bosanski Bosnian	ဗမာစကား Burmese	ភ្នំព្រីន Cambodian	廣東話 Cantonese	CDI/ASL CDI/ASLTeam
hrvatski Croatian	فارسی Farsi	français French	ગુજરાતી Gujarati	kreyòl ayisyen Haitian Creole
हिन्दी Hindi	hmong Hmong	日本語 Japanese	ကဵု Karen	한국어 Korean
普通话 Mandarin	नेपाली Nepali	پښتو Pashto	فارسی Persian	polski Polish
português (BRA) Portuguese (BRA)	português (EU) Portuguese (EU)	ਪੰਜਾਬੀ Punjabi	Română Romanian	русский Russian
srpski Serbian	soomaali Somali	español Spanish	kiswahili Swahili	tagalog Tagalog
ትጥር Tigrinya	Türk Turkish	Українська Ukrainian	اردو Urdu	tiếng Việt Vietnamese

Request Interpreter Services

To request interpreter services for the visit:

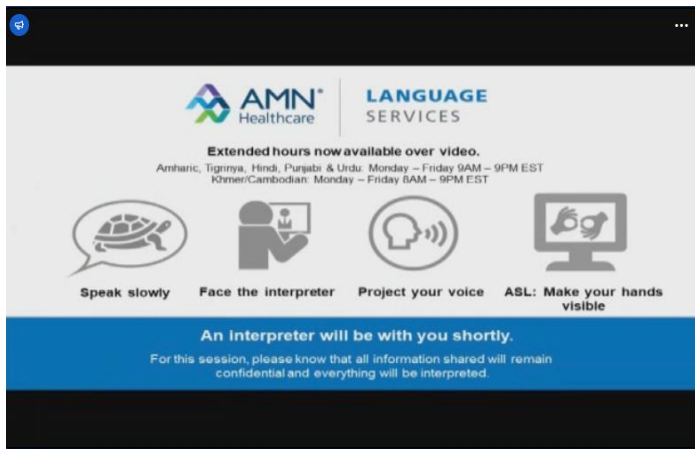
1. Click  on the left side of the screen.
2. In the **Invite: Interpreters** screen, click **Interpreters..**
3. Select the language of interpretation needed from the drop-down menu.
4. Click the **Invite** button to submit your request for interpretation assistance.
 - a. A pop-up will appear, confirming the invitation has been sent.
5. Click **OK**.



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- A new participant window will appear in your current video session. Allow 30-45 seconds for the interpreter to join.



For recorded WebEx trainings and tip sheets, visit our website at it.houstonmethodist.org/telemedicine-training.

For any technical issues, email the IT Service Desk at itsupport@houstonmethodist.org.

For urgent issues, call the IT Service Desk, 832.667.5600 or the Physician Service Desk, 832.667.5555, and ask to page the Virtual Health team.