

# Epic Haiku and Canto Installation

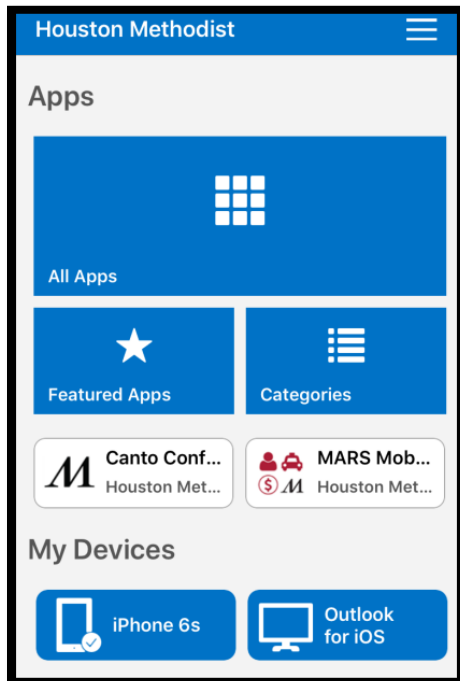
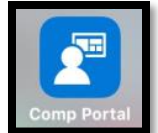


Audience: Providers and Epic Mobile support team

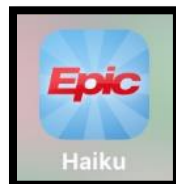
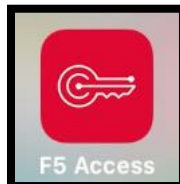
## To Install Epic Mobile on an iOS Device

The instructions for installing Haiku (mobile phone) and Canto (tablets) are similar.

1. Go to the Apple® App Store on your iPhone. Search for **Intune Company Portal** and download to your device.
2. Once installed on your device, open the **Comp Portal** app and sign in using your Houston Methodist email address and password.
3. Follow the prompts in the app. Once these are complete, open Comp Portal. You should see this screen.



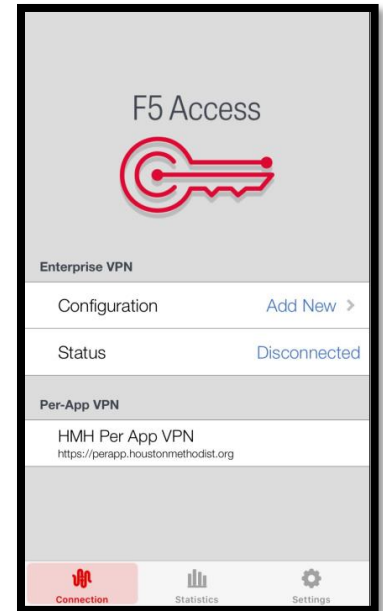
4. Click **All Apps** and install the following apps. (For mobile phones, select Haiku, for tablets, select Canto)



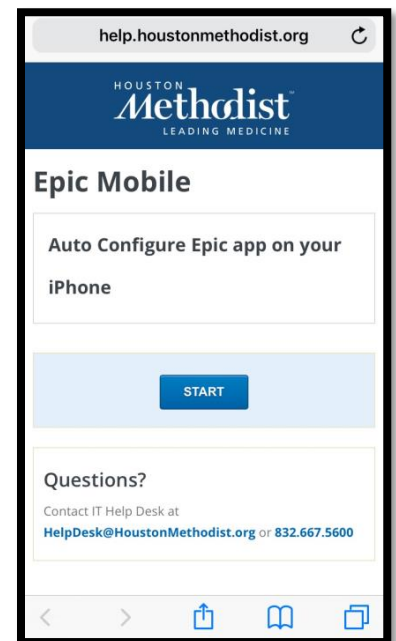
**NOTE:** Do not install these apps from the Apple® App store. These need to be separately installed directly from **Houston Methodist All Apps**.

# Epic Haiku and Canto Installation

5. Once installed, Open **F5 Access** and press **Enable** when prompted.



6. Open Epic Haiku (phone) or Epic Canto (tablet) configurator and click **START**.



# Epic Haiku and Canto Installation



7. When the configuration completes, press **Open**.
8. The Epic mobile app (Haiku or Canto) will open. Enter your user name and password. When the next screen opens, accept the agreement.



**NOTE:** You should see VPN connection on top, next to wireless signal. You will receive an error message when logging in if there's no VPN connection. You will need to re-install **F5** if you experience issues.

9. This should complete installation.