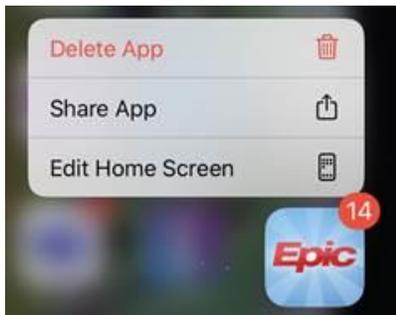


# PHYSICIAN CONNECT All Providers



## Instructions: Update Haiku/Canto to the Latest Version

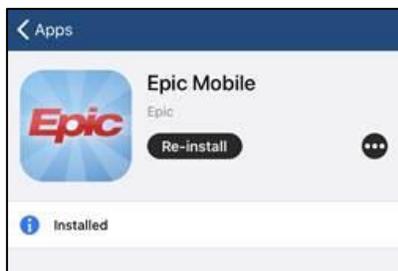
1. Uninstall **Epic Mobile** by pressing and holding the icon, then select **Delete App**.



2. Open the **Comp Portal** app (already downloaded on your device).



3. Select **Epic Mobile**. You may need your Houston Methodist email address and password to log in.
4. Click **Re-install** to download the updated app version.

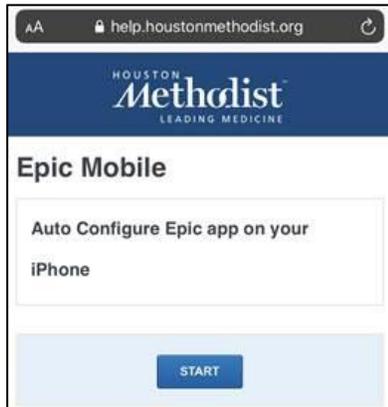


5. After **Epic Mobile** installs, click:

- **Haiku Config** for iPhones.
- **Canto Config** for iPads.
- These configuration apps were previously downloaded and should already be available on your device. If you don't see them, you can access them in the **Comp Portal (Step 2)**.



6. Click **Start** to begin **Auto Configure Epic app** on your iPhone/iPad.



- 7. Open the **Haiku** or **Canto** app on your device.
- 8. Verify **Production** displays at the top of the app start-up page. This indicates you have the correct version installed.



## Ways to Reach IT

### IT Physician Help Desk:

- 832.667.5555
  - Press 1 for Epic/clinical workflows.
  - Press 2 for all other issues, such as computer/printer and non-clinical issues.
- [helpdesk@houstonmethodist.org](mailto:helpdesk@houstonmethodist.org)

### Houston Methodist IT Website for Physicians:

- [it.houstonmethodist.org/physicians/](http://it.houstonmethodist.org/physicians/)