

PerfectServe: How to Disable Critical Alerts and Alarms on iPhone

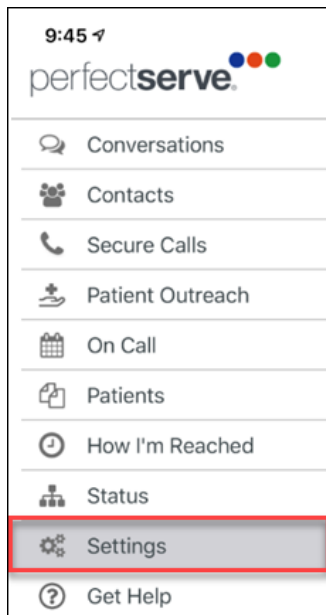


Audience: Providers Using PerfectServe on iPhone

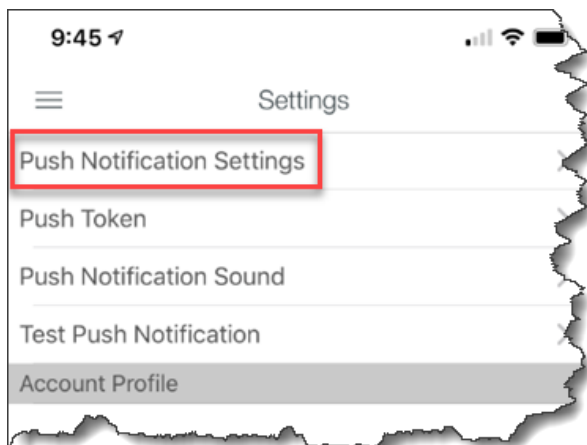
When providing telehealth consults through Caregility, you may experience sound interruptions when you receive a PerfectServe critical alert on your device. You can disable PerfectServe critical alerts and alarms that come through even when your device is set on **Do Not Disturb**. **Note:** This will not stop PerfectServe notifications from coming through.

How To Disable Critical Alerts

1. Go to **Settings** in **PerfectServe** app.



2. Select **Push Notification Settings**.



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3. Select **Notifications**.



4. Toggle off **Allow Critical Alerts**.

