



For Providers

Documentation and coding guidance for virtual video visits occurring during the 2019 novel coronavirus (COVID-19) pandemic, as provided by CPT and many insurance carriers.

## General Guidance

CPT and many insurance carriers identified codes/services that can be performed and billed via a virtual platform. During this time, all Ambulatory LOS services, new, established and consultation visits may be performed and billed to insurance via a virtual platform.

Virtual visits and face-to-face visits in an office setting have the same documentation and coding requirements – they do not differ. A few tips to think about when documenting and selecting your LOS:

- Established patient visits only require two of the three key components to support billing. In most instances, you will not have a physical exam performed and documented. You will then select your LOS based on the history and assessment and plan.
- Time-based billing is appropriate in a virtual environment. Document and report your LOS based on time (still applying the 50 percent rule) for those encounters, as appropriate.
- New patient visits still require three out of the three requirements – history, exam and medical decision making, to support the LOS billed. As far as the physical exam, keep in mind there are several body systems (when appropriate) that can be examined by simply observing the patient through the virtual platform.

**Telemedicine Approved CPT Codes (Note: this may not be an all-encompassing list):**

### Psychiatry Services

90791,90792,90832,90833,90834,90836,90837,90838,90845,90846,90847,90863,96116

### Medicine Services

90951,90952,90954,90955,90957,90958,90960,90961,92227,92228,93228,93229,93268,93270,93271,93272,96040,97802,97803,97804,98960,98961,98962

### Evaluation & Management Services

99201,99202,99203,99204,99205,99212,99213,99214,99215,99231,99232,99233,99241,99242,99243,99244,99245,99251,99252,99253,99254,99255,99307,99308,99309,99310,99354,99355,99406,99407,99408,99409,99495,99496